



Youth & Elections

Educating young voters
and newcomers
IEC - Jordan

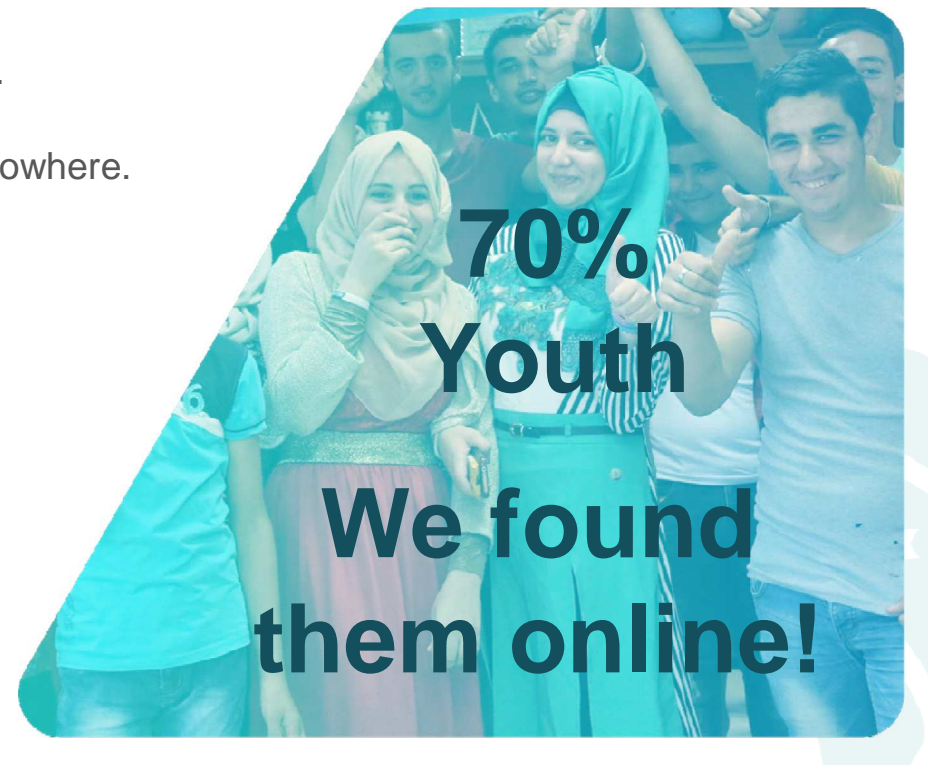
Youth are political

- Youth do care, remember “Arab Spring”
- In the region, youth do not have the means of expression.
- The old ways of politics do not fit youth anymore.
- When youth are not enabled politically, they take it to the streets.



Where and how IEC approached youth

- We looked for youth, we found them everywhere.
- We looked for youth to engage, we found them nowhere.
 - Weak engagement in politics
 - Weak and mostly unattractive political parties
- So how and where did we find them?



What IEC did to engage with youth online

The investment:

- Investment in Digital Media (it costs)
- Trust in youth to talk to other youth
- Trust in new and untraditional ideas

The management style: *

- Autonomy
- Flexibility
- Trust



Autonomy
Flexibility
Trust

Did it work?



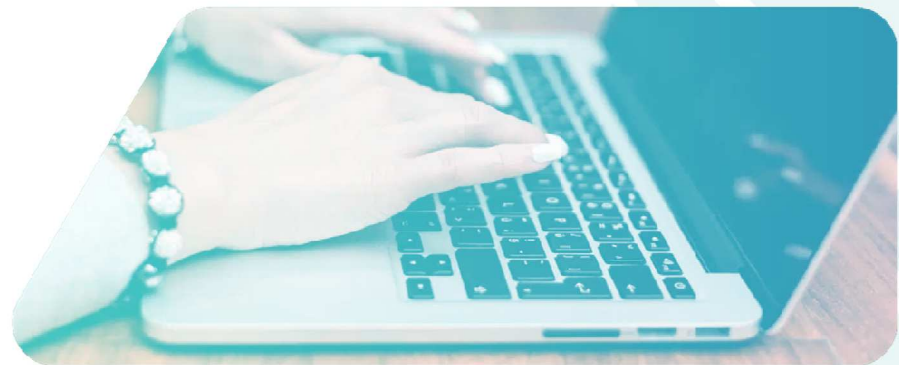
- Reach
- Engagement
- Growth
- People's responses
- Numbers and percentages



it worked!

The secret of engaging with youth

- Honesty
 - Language
 - Answers to people's questions
- Engagement with everyone
 - 99% response rate in 7 minutes to all questions
 - 70% response rate to comments
- Creativity
 - Approaching youth with all the possible ways through their mobile devices.
 - Videos as priority, then infographs as well apps and games.
- Youth were in charge to communicate with youth in the process of creating content and making decisions.
- The management only interfered in the general direction to preserve the outcome in the institution standards.



Challenges

- Investment
 - Financial investment
 - Cultural investment
- Management
 - Within the team
 - Within the institution
- Keeping it realistic
 - How not to go too far



Moving from online to the physical world

- From the online sphere, young people started interacting in the street.
- They became our ambassadors among their peers.
- Our experience here is **volunteers**.
 - In the parliamentary elections, September 2016, only 800 volunteers enrolled.
 - One year later, in the municipality/decentralization elections, 30,000 did.
- The challenge in this is huge!
 - An institution should be more than ready to take this to the extreme.



The future

- More investment in youth, and youth talking to youth.
- More investment in creativity.
- Generalization of this experience to other institutions

